

THE JOSLYN

SCHOOL GROUP VISITS FAQ

MAY I BOOK A GALLERY TEACHER-GUIDED TOUR BEFORE I KNOW HOW MANY STUDENTS I'M BRINGING?

You'll need to have your anticipated student count confirmed before submitting your request form. Gallery Teacher-Guided Tours are customized for each group, and the number of Gallery Teachers assigned is based on your expected student count. Due to the high demand for these tours, we are unable to hold dates while attendance numbers are being determined. All Gallery Teacher-Guided Tours are booked on a first-come basis.

WHY DO GALLERY TEACHER-GUIDED TOURS REQUIRE AT LEAST FOUR WEEKS' NOTICE?

No two guided tours are identical. Gallery Teachers plan each experience based on your students' grade level, tour theme, collecting area or exhibition selections, and curriculum connections. We require at least four weeks' notice to allow enough time to create a tour tailored to your group.

WHY IS THE CHAPERONE POLICY ONE CHAPERONE FOR EVERY 10 STUDENTS?

Our chaperone policy is in place to help ensure that students have the best possible experience during Gallery Teacher-Guided Tours. Chaperones play an important role by supporting the Gallery Teacher, encouraging student participation, and monitoring student behavior throughout the visit. Chaperones may include teachers, paraprofessionals, school staff, and/or parents.

In our experience, having more than one chaperone per 10 students can sometimes become distracting for students and take away from the guided tour experience. If your group has students who need additional support, please reach out to the School Groups Coordinator for arrangements.

If a group arrives with more chaperones than the approved ratio in the school group visit confirmation, additional chaperones may be asked to sit out of the guided tour portion of the school's visit.

Please review the chaperone guidelines included in the School Group Visit Guide with all chaperones before your visit.

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WHAT DOES A STUDIO EXPERIENCE LOOK LIKE?

Hour-long Studio Experiences are led by one of the Museum's Teaching Artists. The class begins with a brief instructional overview, during which the Teaching Artist introduces two art projects selected for the group's grade level. Students will learn about the materials and techniques used in each project and then choose which artwork they would like to create. The remainder of the session is spent making their chosen project with guidance and support from the Teaching Artist.

CAN STUDIO EXPERIENCES BE ADDED TO SELF-GUIDED SCHOOL GROUP VISITS?

Studio Experiences are only available as an add-on to Look (elementary) and Identity (middle school) Gallery Teacher-Guided Tours. They are not available for self-guided school group visits.

HOW DO I PAY FOR OUR STUDIO EXPERIENCE?

We will collect your payment upon arrival. Accepted forms of payment include all major credit cards and checks.

WHAT IS YOUR GALLERY TEACHER-GUIDED TOUR AND STUDIO EXPERIENCE CANCELLATION POLICY?

Gallery Teacher-Guided Tours and Studio Experiences are cancelled if schools are more than 20 minutes late. If running late, Group Leaders should call the number listed on their visit confirmation to inform The Joslyn of an estimated arrival time.

WHERE CAN MY STUDENTS LEAVE THEIR BACKPACKS/PERSONAL ITEMS/LUNCH DURING THEIR SCHOOL VISIT?

The Joslyn will provide labeled bins to store students' backpacks/personal items and wagons for lunches. These will be stored in our Entry Atrium.

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WHAT IF I HAVE A MEDICAL BACKPACK?

Chaperones will stop at the Welcome Desk to obtain a “bag tag” for an approved medical backpack.

IS BUS PARKING AVAILABLE?

In most cases, buses can park directly in the Museum’s parking lot. However, parking is available on a first-come basis, so availability cannot be guaranteed.

DOES THE JOSLYN SCHEDULE TRANSPORTATION FOR GROUP VISITS?

No, scheduling transportation is not a service we provide. However, schools may apply for transportation grants to subsidize travel costs.

WHO DO I CONTACT IF I HAVE ANY CONCERNS OR QUESTIONS?

You should contact our School Groups Coordinator, Chelsey Hill. chill@joslyn.org
Direct Line: 402-661-3860